



27 October 2023

ATTY. MARIUS P. CORPUS

Chairperson

Governance Commission for GOCCs (GCG)
3/F Citibank Center, 8741 Paseo de Roxas
Makati City, Philippines 1226

Dear Atty. Corpus:

In compliance with item 7 of GCG Memorandum Circular No. 2023-01 dated 19 January 2023, may we submit the attached ECC-OSHC Quarterly Monitoring Report for the 3rd Quarter of 2023 for your perusal. The supporting documents will be uploaded using the link provided in our email.

Thank you.

Very truly yours,


ATTY. KAIMA VIA B. VELASQUEZ
Executive Director



Interim PES Form 4
3rd Quarter Monitoring Report 2023

NAME OF GOCC: EMPLOYEES' COMPENSATION COMMISSION – OCCUPATIONAL SAFETY AND HEALTH CENTER
DEPARTMENT OF LABOR AND EMPLOYMENT

	COMPONENT						3 RD QUARTER (JUL – SEPT 2023)																														
	STRATEGIC OBJECTIVE (SO) STRATEGIC MEASURE (SM)	FORMULA	WEIGHT	ECC-OSHC SCORE	RATING SYSTEM	2023 TARGET	ACTUAL																														
STAKEHOLDER / CUSTOMERS	SO 1	ENSURED SATISFACTION OF STAKEHOLDERS																																			
	SM 1a	Percentage of Satisfied Customers – Individual Customers	Number of respondents who gave a rating of at least satisfactory ÷ total number of respondents	5%	0%	(Actual/Target) x Weight 0% – If less than 80%	90%	<ul style="list-style-type: none"> ✓ ECC CART is updating its feedbacking system and is in the process of procuring a 3rd party consultant, in compliance with GCG JMC No. 1 s. of 2023 and ARTA M.C. 2022-05 ✓ OSHC: Ongoing conduct of CSM survey questionnaires 																													
	SM 1b	Percentage of Satisfied Customers – Business Clients		5%	0%		90%																														
	SM 2	Increase number of Persons with Work-Related Disability (PWRDs) provided with rehabilitation services that are reintegrated to economic mainstream	Number of PWRDs with gainful employment and livelihood for the current year ÷ PWRDs provided with rehabilitation services from the previous year	10%	0%	25% and above = 10% 23% to 24% = 9% 21% to 22% = 8% 20% = 7% 19% and below = 0%	25% of PWRDs provided with rehabilitation services in 2022 reintegrated into the economic mainstream (25% of 305 = 76)	11.8% 36/305 <table border="1" style="margin-top: 5px; width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Qtr.</th> <th>No. of PWRDs with Business</th> <th>No. of PWRDs Employed</th> <th>No. of PWRDs w Business & Employed</th> <th>Total</th> </tr> </thead> <tbody> <tr> <td>1st</td> <td>1</td> <td>1</td> <td>0</td> <td>2</td> </tr> <tr> <td>2nd</td> <td>14</td> <td>2</td> <td>4</td> <td>20</td> </tr> <tr> <td>3rd</td> <td>7</td> <td>1</td> <td>6</td> <td>14</td> </tr> <tr> <td>4th</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>TOTAL</td> <td>22</td> <td>4</td> <td>10</td> <td>36</td> </tr> </tbody> </table>	Qtr.	No. of PWRDs with Business	No. of PWRDs Employed	No. of PWRDs w Business & Employed	Total	1 st	1	1	0	2	2 nd	14	2	4	20	3 rd	7	1	6	14	4 th					TOTAL	22	4	10
Qtr.	No. of PWRDs with Business	No. of PWRDs Employed	No. of PWRDs w Business & Employed	Total																																	
1 st	1	1	0	2																																	
2 nd	14	2	4	20																																	
3 rd	7	1	6	14																																	
4 th																																					
TOTAL	22	4	10	36																																	
		Sub-Total	20%	0%		20%																															
F –	SO 2	MAXIMIZED BUDGET UTILIZATION																																			

		COMPONENT					3 RD QUARTER (JUL – SEPT 2023)	
STRATEGIC OBJECTIVE (SO) STRATEGIC MEASURE (SM)		FORMULA	WEIGHT	ECC-OSHC SCORE	RATING SYSTEM	2023 TARGET	ACTUAL	
SM 3	Efficient utilization of Corporate Operating Budget	Total Disbursement ÷ DBM-Approved Corporate Operating Budget (COB) (both net of PS)	5%	0%	(Actual/Target) x Weight 0% = If less than 70%	90%	<u>31.49%</u> <u>₱231,449,895.68 of ₱734,909,000.00</u> ECC – 15.15% ₱67,230,047.68 of ₱443,667,000.00 OSHC – 56.39% ₱164,219,848.00 of ₱291,242,000.00	
		Sub-Total	5%	0%		5%		
INTERNAL PROCESS	SO 3	ENHANCED EC BENEFITS THROUGH POLICY ISSUANCES						
	SM 4	Formulate EC policy issuances to enhance benefits and improve services	Actual Accomplishment	5%	5%	All or Nothing	<u>100%</u> 2/2 Policies approved by the Board 1. Approving the Progressive Increase in the Minimum Daily Income Benefit for EC Temporary Total Disability (TTD) in the Private Sector from Php110 to Php120 and Php150 in 2023 and 2025, Respectively (BR No. 23-02-02 dated 16 February 2023) 2. Prescribing a new EC logbook template to facilitate the imposition of penalty for failure of the employer to record in the logbook an actual sickness, injury or death of his/her employees within the prescribed period (BR No. 23-05-12 dated 18 May 2023)	
	SO 4	PROPOSED OSH POLICIES THROUGH RESEARCH						
SM 5	Complete/conduct OSH related researches	Total number of completed research submitted to DOLE	5%	0%	(Actual/Target) x Weight	4 Researches submitted to the Department of Labor and Employment (DOLE)	1. The National Occupational Safety and Health Profile of the Philippines, 2019-2022 - Data Gathering and Data Analysis done 2. Safety, Health, and Working Conditions of Selected Filipino Labor Platform Workers Providing Digital Work - Data gathering and Data Analysis done 3. A qualitative assessment on the working conditions in micro-enterprises in the Philippines - Ongoing Coordination data collection and sampling	

COMPONENT							3 RD QUARTER (JUL – SEPT 2023)																
STRATEGIC OBJECTIVE (SO) STRATEGIC MEASURE (SM)		FORMULA	WEIGHT	ECC-OSHC SCORE	RATING SYSTEM	2023 TARGET	ACTUAL																
							<ul style="list-style-type: none"> - Ongoing data gathering and data analysis 4. Establishing Product Marking for the Compliance of Quality Standards of Personal Protective Equipment - Ongoing coordination with DTI-BPS (Follow-up meetings) 																
SO 5	PROMPT AND FAIR RESOLUTION OF CASES																						
SM 6	Efficient disposition of appealed cases within the Process Cycle Time (PCT) ¹	Number of cases resolved by the Commission either via Referendum or through Commission meeting within the PCT ÷ Number of cases docketed as of 30 November	10%	9.4%	(Actual/Target) x Weight	100% Appealed Cases disposed within the prescribed Process Cycle Time (PCT)	<table border="1"> <thead> <tr> <th></th> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> </tr> </thead> <tbody> <tr> <td>Total appealed cases disposed within 20 working days PCT</td> <td>89% (17/19)</td> <td>88% (21/24)</td> <td>94% (32/34)</td> <td></td> </tr> </tbody> </table>						Q1	Q2	Q3	Q4	Total appealed cases disposed within 20 working days PCT	89% (17/19)	88% (21/24)	94% (32/34)			
	Q1	Q2	Q3	Q4																			
Total appealed cases disposed within 20 working days PCT	89% (17/19)	88% (21/24)	94% (32/34)																				
SO 6	IMPROVED AWARENESS AND CAPACITY IN PRIORITY AREAS																						
SM 7a	Conduct of Mandatory Occupational Safety and Health (OSH) Training for Safety Officers	Actual number of new batches provided for Safety Officers in compliance with R.A. No. 11058	10%	10%	(Actual/Target) x Weight	500 batches of OSH trainings	<p style="text-align: center;">304% 1,519/500 batches</p> <table border="1"> <thead> <tr> <th></th> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> <th>Total</th> </tr> </thead> <tbody> <tr> <td>New batches provided with OSHC Trainings</td> <td>177</td> <td>1,060</td> <td>282</td> <td></td> <td>1,519</td> </tr> </tbody> </table> <p><i>(Data includes accomplishments of OSHC Accredited STO)</i></p>						Q1	Q2	Q3	Q4	Total	New batches provided with OSHC Trainings	177	1,060	282		1,519
	Q1	Q2	Q3	Q4	Total																		
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¹ Applicable processing time based on compliance with Republic Act No. 11032 or the Ease of Doing Business and Efficient Government Service Delivery Act of 2018.

COMPONENT							3 RD QUARTER (JUL – SEPT 2023)					
STRATEGIC OBJECTIVE (SO) STRATEGIC MEASURE (SM)		FORMULA	WEIGHT	ECC-OSHC SCORE	RATING SYSTEM	2023 TARGET	ACTUAL					
SM 7b	Increased public awareness on Employees' Compensation Program (ECP)	Actual number of advocacy seminars conducted to public/private workers/employers	10%	10%	(Actual/Target) x Weight	Conduct of 120 ECC-organized advocacy seminars to public/private workers/employers	104% 125/120 advocacy seminars conducted					
								Q1	Q2	Q3	Q4	Total
	ECC-organized advocacy seminars	38	45	42		125						
SO 7	EFFICIENT DELIVERY OF TECHNICAL SERVICES											
SM 8	Percentage of technical services completed within the process cycle time (PCT) ²	Number of Technical Services completed within PCT ÷ Total number of Technical Services with valid request	10%	10%	(Actual/Target) x Weight	100% of Technical Services processed within the prescribed PCT	100% 651/651					
								Q1	Q2	Q3	Q4	Total
							OH Examination	5	3	7		15
							PPE Testing	114	201	193		508
							WEM	43	40	45		128
Total	162	244	245		651							
Sub-Total			50%	44.4%			50%					
SO 8	MAINTENANCE AND IMPLEMENTATION OF A QUALITY MANAGEMENT SYSTEM											
LEARNING AND GROWTH	SM 9	Ensure compliance to Quality Management System	Actual accomplishment	2.5%	0%	All or nothing	Pass the re-certification Audit on ISO Certification 9001:2015 of ECC's core processes	<ul style="list-style-type: none"> ✓ Conducted 1st Management Review Meeting (MRM) on 09 August 2023 ✓ QMS Internal Quality Audit Subcommittee meeting convened on 11 September 2023 ✓ Conduct of Internal Quality Audit to determine the readiness for the surveillance for the maintenance of ISO 9001:2015 (Sept 19 – Oct 13, 2023) 				

² Applicable processing time based on compliance with Republic Act No. 11032 or the Ease of Doing Business and Efficient Government Service Delivery Act of 2018.

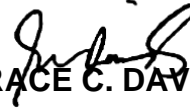
COMPONENT							3 RD QUARTER (JUL – SEPT 2023)																						
STRATEGIC OBJECTIVE (SO) STRATEGIC MEASURE (SM)		FORMULA	WEIGHT	ECC-OSHC SCORE	RATING SYSTEM	2023 TARGET	ACTUAL																						
		Actual accomplishment	2.5%	0%	All or nothing	Pass the re-certification Audit on ISO Certification 9001:2015 of OSHC's core processes	<ul style="list-style-type: none"> ✓ Implemented the following: <ul style="list-style-type: none"> - 100% of Technical services completed within the process cycle time of 20 days - Monitored the WEM services provided by 20 accredited WEM service provider for their submission of test plans, post-tests and WEM reports ✓ Submitted 3rd Q self-monitoring report and disposed hazardous waste ✓ Conducted management report 																						
SM 10	Accomplishment of deliverables based on the ISSP	Actual accomplishment	2.5%	0%	(Actual/Target) x Weight	100% implementation of the ECC ISSP as submitted to the DICT	<ul style="list-style-type: none"> ✓ 75% development of Asset Management System ✓ 100% development of File Management Systems <ul style="list-style-type: none"> - For deployment ✓ 100% completed procurement of capital outlay/equipment 																						
		Actual accomplishment	2.5%	0%	(Actual/Target) x Weight	100% implementation of the OSHC ISSP as submitted to the DICT	<ul style="list-style-type: none"> ✓ Issued a notice to proceed to the winning bidder after the Board authorized the notice of award 																						
SO 9	DEVELOPMENT OF HUMAN RESOURCES CAPABILITIES																												
SM 11	Achieve the required competencies for employees based on the Agency's Competency Framework	Actual accomplishment	5%	0%	All or nothing	Improvement on the Competency Level of the Organization	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th rowspan="2">Employees</th> <th colspan="4">Provided with HR intervention</th> </tr> <tr> <th>Q1</th> <th>Q2</th> <th>Q3</th> <th>Q4</th> </tr> </thead> <tbody> <tr> <td>ECC</td> <td>18%</td> <td>39%</td> <td>49%</td> <td></td> </tr> <tr> <td>OSHC</td> <td>36%</td> <td>52%</td> <td>78%</td> <td></td> </tr> </tbody> </table>				Employees	Provided with HR intervention				Q1	Q2	Q3	Q4	ECC	18%	39%	49%		OSHC	36%	52%	78%	
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SM 12	Integration of ECC and OSHC Structure, Operations, Systems, and Procedures	Actual Accomplishment	10%	5%	Milestone ³	Submission of the Board-Approved RP to the Governance Commission	Qtr	Particulars
							1 st	For submission to the Governing Board the Recommendation of the BIDS and AWARDS Committee to Award the Contract to the 3 rd party provider (Career Clinic)
							2 nd	Consultancy service for Reorganization awarded to Career Clinic on May 30, 2023
							3 rd	Finished Current State Assessment Report
						4 th		
		Sub-Total	25%	5%		25%		
		TOTAL	100%	49.4%		100%		

Prepared by:


JALYN YNARA SENG ESTABLECIDA
 Management and Audit Officer I

Reviewed by:


GRACE C. DAVID
 Chief, PPSMD

Approved by:


ATTY. KAIMA VIA B. VELASQUEZ
 Executive Director

Makati City
 27 October 2023

³ See Appendix A

Appendix A

RESTRUCTURING PLAN MILESTONE	WEIGHT
Award of Third-party Consultant	5%
Submission of the Restructuring Plan (RP) to the Board	3%
Submission of the Board-Approved Restructuring Plan to the Governance Commission	2%
TOTAL	10%