



19 July 2023

**JUSTICE ALEX L. QUIROZ (ret.)**

*Chairperson*

Governance Commission for GOCCs (GCG)

3/F Citibank Center, 8741 Paseo de Roxas

Makati City, Philippines 1226

Dear Justice Quiroz:

In compliance with item 7 of GCG Memorandum Circular No. 2023-01 dated 19 January 2023, may we submit the attached ECC-OSHC Quarterly Monitoring Report for the 2<sup>nd</sup> Quarter of 2023, for your perusal.

Thank you.

Very truly yours,

**ENGR. JOSE MARIA S. BATINO, CESO IV**

OIC-Executive Director



**Interim PES Form 4**  
**2<sup>nd</sup> Quarter Monitoring Report 2023**

**NAME OF GOCC: EMPLOYEES' COMPENSATION COMMISSION – OCCUPATIONAL SAFETY AND HEALTH CENTER**  
**DEPARTMENT OF LABOR AND EMPLOYMENT**

		COMPONENT						2 <sup>ND</sup> QUARTER (APRIL – JUNE 2023)																														
		STRATEGIC OBJECTIVE (SO) STRATEGIC MEASURE (SM)	FORMULA	WEIGHT	ECC-OSHC SCORE	RATING SYSTEM	2023 TARGET	ACTUAL																														
STAKEHOLDER / CUSTOMERS	SO 1	ENSURED SATISFACTION OF STAKEHOLDERS																																				
	SM 1a	Percentage of Satisfied Customers – Individual Customers	Number of respondents who gave a rating of at least satisfactory ÷ total number of respondents	5%	0%	(Actual/Target) x Weight  0% – If less than 80%	90%	✓ ECC CART is updating its feedbacking system in compliance with ARTA M.C. 2022-05 and its amendments																														
	SM 1b	Percentage of Satisfied Customers – Business Clients		5%	0%		90%																															
	SM 2	Increase number of Persons with Work-Related Disability (PWRDs) provided with rehabilitation services that are reintegrated to economic mainstream	Number of PWRDs with gainful employment and livelihood for the current year ÷ PWRDs provided with rehabilitation services from the previous year	10%	0%	25% and above = 10% 23% to 24% = 9% 21% to 22% = 8% 20% = 7% 19% and below = 0%	25% of PWRDs provided with rehabilitation services in 2022 reintegrated into the economic mainstream  (25% of 305 = 76)	<div>7.2% 22/305</div> <table><tr><th>Qtr.</th><th>No. of PWRDs with Business</th><th>No. of PWRDs Employed</th><th>No. of PWRDs w Business &amp; Employed</th><th>Total</th></tr><tr><td>1<sup>st</sup></td><td>1</td><td>1</td><td>0</td><td>2</td></tr><tr><td>2<sup>nd</sup></td><td>14</td><td>1</td><td>5</td><td>20</td></tr><tr><td>3<sup>rd</sup></td><td></td><td></td><td></td><td></td></tr><tr><td>4<sup>th</sup></td><td></td><td></td><td></td><td></td></tr><tr><td>TOTAL</td><td>15</td><td>2</td><td>5</td><td>22</td></tr></table>	Qtr.	No. of PWRDs with Business	No. of PWRDs Employed	No. of PWRDs w Business & Employed	Total	1 <sup>st</sup>	1	1	0	2	2 <sup>nd</sup>	14	1	5	20	3 <sup>rd</sup>					4 <sup>th</sup>					TOTAL	15	2	5	22
	Qtr.	No. of PWRDs with Business	No. of PWRDs Employed	No. of PWRDs w Business & Employed	Total																																	
	1 <sup>st</sup>	1	1	0	2																																	
2 <sup>nd</sup>	14	1	5	20																																		
3 <sup>rd</sup>																																						
4 <sup>th</sup>																																						
TOTAL	15	2	5	22																																		
		Sub-Total	20%	0%		20%																																
F –	SO 2	MAXIMIZED BUDGET UTILIZATION																																				

		COMPONENT					2 <sup>ND</sup> QUARTER (APRIL – JUNE 2023)	
STRATEGIC OBJECTIVE (SO) STRATEGIC MEASURE (SM)		FORMULA	WEIGHT	ECC-OSHC SCORE	RATING SYSTEM	2023 TARGET	ACTUAL	
SM 3	Efficient utilization of Corporate Operating Budget	Total Disbursement ÷ DBM-Approved Corporate Operating Budget (COB) (both net of PS)	5%	0%	(Actual/Target) x Weight  0% = If less than 70%	90%	19.15% <u>₱150,025,271.54 of ₱783,224,000.00</u>  ECC – 7.60% ₱37,403,854.54 of ₱491,982,000.00  OSHC – 38.67% ₱112,621,417.00 of ₱291,242,000.00	
		Sub-Total	5%	0%	5%			
INTERNAL PROCESS	SO 3	ENHANCED EC BENEFITS THROUGH POLICY ISSUANCES						
	SM 4	Formulate EC policy issuances to enhance benefits and improve services	Actual Accomplishment	5%	5%	All or Nothing	2 New Policies	100% <b>2/2 Policies approved by the Board</b> 1. Approving the Progressive Increase in the Minimum Daily Income Benefit for EC Temporary Total Disability (TTD) in the Private Sector from Php110 to Php120 and Php150 in 2023 and 2025, Respectively (BR No. 23-02-02 dated 16 February 2023) 2. Prescribing a new EC logbook template to facilitate the imposition of penalty for failure of the employer to record in the logbook an actual sickness, injury or death of his/her employees within the prescribed period (BR No. 23-05-12 dated 18 May 2023)
	SO 4	PROPOSED OSH POLICIES THROUGH RESEARCH						
	SM 5	Complete/conduct OSH related researches	Total number of completed research submitted to DOLE	5%	0%	(Actual/Target) x Weight	4 Researches submitted to the Department of Labor and Employment (DOLE)	1. <b>The National Occupational Safety and Health Profile of the Philippines, 2019-2022</b> - Phase 2 Validation with stakeholders - Data encoding and analysis 2. <b>Safety, Health, and Working Conditions of Selected Filipino Labor Platform Workers Providing Digital Work</b> - Data gathering and Encoding of survey forms - Data analysis 3. <b>A qualitative assessment on the working conditions in micro-enterprises in the Philippines</b>



COMPONENT							2 <sup>ND</sup> QUARTER (APRIL – JUNE 2023)					
STRATEGIC OBJECTIVE (SO) STRATEGIC MEASURE (SM)		FORMULA	WEIGHT	ECC-OSHC SCORE	RATING SYSTEM	2023 TARGET	ACTUAL					
							<div>- Data on Valenzuela City micro-enterprises acquired from the City's Government Business Permit and Licensing Office (BPLO) and DOLE CAMANAVA</div> <div>- Data sorting and mapping to easily plan out schedule of field work activities</div> <div>- On-going Coordination with Respondents for OSH data collection</div> <div>4. Establishing Product Marking for the Compliance of Quality Standards of Personal Protective Equipment</div> <div>- On-going coordination with DTI-BPS</div>					
SO 5							PROMPT AND FAIR RESOLUTION OF CASES					
SM 6	Efficient disposition of appealed cases within the Process Cycle Time (PCT) <sup>1</sup>	Number of cases resolved by the Commission either via Referendum or through Commission meeting within the PCT ÷ Number of cases docketed as of 30 November	10%	8.7%	(Actual/Target) x Weight	100% Appealed Cases disposed within the prescribed Process Cycle Time (PCT)		Q1	Q2	Q3	Q4	
							Total appealed cases disposed within 20 working days PCT	89% (17/19)	88% (21/24)			
SO 6							IMPROVED AWARENESS AND CAPACITY IN PRIORITY AREAS					
SM 7a	Conduct of Mandatory Occupational Safety and Health (OSH) Training for Safety Officers	Actual number of new batches provided for Safety Officers in compliance with R.A. No. 11058	10%	10%	(Actual/Target) x Weight	500 batches of OSH trainings	247% 1,414/500 batches					
								Q1	Q2	Q3	Q4	Total
							New batches provided with OSHC Trainings	177	1,060			1,237
(Data includes accomplishments of OSHC Accredited STO)												

<sup>1</sup> Applicable processing time based on compliance with Republic Act No. 11032 or the Ease of Doing Business and Efficient Government Service Delivery Act of 2018.

COMPONENT							2 <sup>ND</sup> QUARTER (APRIL – JUNE 2023)					
STRATEGIC OBJECTIVE (SO) STRATEGIC MEASURE (SM)		FORMULA	WEIGHT	ECC-OSHC SCORE	RATING SYSTEM	2023 TARGET	ACTUAL					
SM 7b	Increased public awareness on Employees' Compensation Program (ECP)	Actual number of advocacy seminars conducted to public/private workers/employers	10%	6.9%	(Actual/Target) x Weight	Conduct of 120 ECC-organized advocacy seminars to public/private workers/employers	<u>69%</u> 83/120 advocacy seminars conducted					
								Q1	Q2	Q3	Q4	Total
							ECC-organized advocacy seminars	38	45			83
SO 7		EFFICIENT DELIVERY OF TECHNICAL SERVICES										
SM 8	Percentage of technical services completed within the process cycle time (PCT) <sup>2</sup>	Number of Technical Services completed within PCT ÷ Total number of Technical Services with valid request	10%	10%	(Actual/Target) x Weight	100% of Technical Services processed within the prescribed PCT	<u>100%</u> 406/406					
								Q1	Q2	Q3	Q4	Total
							OH Examination	5	3			8
							PPE Testing	114	201			315
							WEM	43	40			83
							Total	162	244			406
Sub-Total			50%	40.6%		50%						
SO 8		MAINTENANCE AND IMPLEMENTATION OF A QUALITY MANAGEMENT SYSTEM										

<sup>2</sup> Applicable processing time based on compliance with Republic Act No. 11032 or the Ease of Doing Business and Efficient Government Service Delivery Act of 2018.

	COMPONENT						2 <sup>ND</sup> QUARTER (APRIL – JUNE 2023)																	
	STRATEGIC OBJECTIVE (SO) STRATEGIC MEASURE (SM)		FORMULA	WEIGHT	ECC-OSHC SCORE	RATING SYSTEM	2023 TARGET	ACTUAL																
LEARNING AND GROWTH	SM 9	Ensure compliance to Quality Management System	Actual accomplishment	2.5%	0%	All or nothing	Pass the re-certification Audit on ISO Certification 9001:2015 of ECC's core processes	✓ Orientation on ISO 9001:2015 QMS and on ECC QMS conducted on April 17 and 24, 2023 ✓ Reorientation to Appeals Division on Risk Management conducted on June 16, 2023 ✓ In-house Technical Learning Session on Information Security and Cybersecurity conducted on May 31, 2023 ✓ Risk Management quarterly meeting convened ✓ Internal Quality Audit conducted on May 2-31, 2023																
			Actual accomplishment	2.5%	0%	All or nothing	Pass the re-certification Audit on ISO Certification 9001:2015 of OSHC's core processes	✓ Implemented the following: - 100% of Technical services completed within the process cycle time of 20 days - Monitored the WEM services provided by 20 accredited WEM service provider for their submission of test plans, post-tests and WEM reports ✓ Submitted 2 <sup>nd</sup> Q self-monitoring report and disposed hazardous waste ✓ Conducted management report																
	SM 10	Accomplishment of deliverables based on the ISSP	Actual accomplishment	2.5%	0%	(Actual/Target) x Weight	100% implementation of the ECC ISSP as submitted to the DICT	✓ 50% development of Asset Management System ✓ 80% development of File Management Systems ✓ 90% procurement of capital outlay/equipment ✓ Purchase Order sent to winning bidder																
			Actual accomplishment	2.5%	0%	(Actual/Target) x Weight	100% implementation of the OSHC ISSP as submitted to the DICT	✓ Terms of reference (TOR) for the purchase of ICT EQUIPMENTS AND PERIPHERALS is being finalized ✓ Posted in OSHC Website for Bidding																
	SO 9	DEVELOPMENT OF HUMAN RESOURCES CAPABILITIES																						
SM 11	Achieve the required competencies for employees based on the Agency's Competency Framework	Actual accomplishment	5%	0%	All or nothing	Improvement on the Competency Level of the Organization	<table><tr><th rowspan="2">Employees</th><th colspan="5">Provided with HR intervention</th></tr><tr><th>Q1</th><th>Q2</th><th>Q3</th><th>Q4</th><th>TOTAL</th></tr><tr><td>ECC</td><td>18%</td><td>39%</td><td></td><td></td><td>57%</td></tr></table>	Employees	Provided with HR intervention					Q1	Q2	Q3	Q4	TOTAL	ECC	18%	39%			57%
Employees	Provided with HR intervention																							
	Q1	Q2	Q3	Q4	TOTAL																			
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	COMPONENT						2 <sup>ND</sup> QUARTER (APRIL – JUNE 2023)						
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								OSHC	36%	52%			88%
	SM 12	Integration of ECC and OSHC Structure, Operations, Systems, and Procedures	Actual Accomplishment	10%	5%	Milestone <sup>3</sup>	Submission of the Board-Approved RP to the Governance Commission	Qtr	Particulars				
							1 <sup>st</sup>	For submission to the Governing Board the Recommendation of the BIDS and AWARDS Committee to Award the Contract to the 3 <sup>rd</sup> party provider (Career Clinic)					
							2 <sup>nd</sup>	Consultancy service for Reorganization awarded to Career Clinic on May 30, 2023					
							3 <sup>rd</sup>						
							4 <sup>th</sup>						
		Sub-Total	25%	5%			25%						
		TOTAL	100%	45.6%			100%						

Prepared by:

**JALYN YNARA SENG. ESTABLECIDA**  
Management and Audit Officer I

Reviewed by:

**GRACE C. DAVID**  
Chief, PPSMD

Approved by:

**ENGR. JOSE MARIA S. BATINO, CESO IV**  
OIC-Executive Director

Makati City  
19 July 2023

<sup>3</sup> See Appendix A

## Appendix A

RESTRUCTURING PLAN MILESTONE	WEIGHT
Award of Third-party Consultant	5%
Submission of the Restructuring Plan (RP) to the Board	3%
Submission of the Board-Approved Restructuring Plan to the Governance Commission	2%
<b>TOTAL</b>	<b>10%</b>