



**Interim PES Form 3**

**NAME OF GOCC: EMPLOYEES' COMPENSATION COMMISSION – OCCUPATIONAL SAFETY AND HEALTH CENTER**  
**DEPARTMENT OF LABOR AND EMPLOYMENT**

PERSPECTIVE	COMPONENT				BASELINE DATA <sup>1</sup>			2019 TARGET	2019 ACCOMPLISHMENT	SELF-RATING	
	OBJECTIVE/MEASURE	FORMULA	WEIGHT	RATING SCALE	2016	2017	2018				
<b>STAKEHOLDERS / CUSTOMERS</b>	<b>SO 1</b>	<b>ENSURED SATISFACTION OF STAKEHOLDERS</b>									
	<b>SM1</b>	Percentage of Satisfied Customers	Number of respondents who gave a rating of at least Satisfactory ÷ Total number of Respondents	10%	(Actual / Target) x Weight  0% = If less than 80%	ECC: 5% 95.5% overall satisfaction  OSHC:0% No CSM conducted	0% (Not valid. Survey conducted separately)	0% (Accomplishment not acceptable)	90%	2019 Third Party CSM awarded to Philippine Survey and Research Center (PSRC) on December 16, 2019	___%
	<b>SM 2</b>	Increase number of Persons with Work-Related Disability (PWRDs) provided with rehabilitation services that are reintegrated to economic mainstream	Number of PWRDs with gainful employment and livelihood for the current year ÷ PWRDs provided with rehabilitation services from the previous year	15%	25% & above = 15%  22% to 24% = 10%  Below 22% = 0%	7.71% (160/590)	10% (149/590)	15% (205/608)	25% (25% of 694 = 174)	30% (211/694)	15%
			<b>SUB-TOTAL</b>	<b>25%</b>							___%

<sup>1</sup> Based on validation of GCG

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	OBJECTIVE/MEASURE	FORMULA	WEIGHT	RATING SCALE	2016	2017	2018				
FINANCIAL	<b>SO 2</b>	<b>MAXIMIZED BUDGET UTILIZATION</b>									
	<b>SM3</b>	Efficient utilization of Corporate Operating budget	Total Budget Utilized ÷ Total DBM Approved Budget	10%	All or Nothing	ECC: 0% 72.42%  OSHC: 4.54% 81.76%	0% ECC:90% OSHC: 59%	0% ECC:73% OSHC: 75.25%	ECC and OSHC: 90%	ECC: 92% OSHC: 92%	10%
			<b>SUB-TOTAL</b>	<b>10%</b>							<b>10%</b>
INTERNAL PROCESS	<b>SO 3</b>	<b>ENHANCE EC BENEFITS THROUGH POLICY ISSUANCES</b>									
	<b>SM4</b>	Increase number of approved EC Policy Issuances to enhance benefits and improve services	Total number of EC Policy issuances geared towards the enhancement of benefits and services	10%	(Actual ÷ Target) x Weight	15% (6/5)	10% (13/5)	10% (8/6)	5	100% (5/5)	10%
	<b>SO 4</b>	<b>PROMPT AND FAIR RESOLUTION OF CASES</b>									
	<b>SM5</b>	Efficient Disposition of Appealed Cases within the Process Cycle Time (PCT)	Number of cases acted upon within PCT from receipt of complete documents ÷ Number of cases as of 30 November	15%	(Actual ÷ Target) x Weight  0% = if less than 90%	15% (81/81)	15% (118/118)	0% (103/103) Accomplishment not verifiable	100%	100% (75/75)	15%
	<b>SO 5</b>	<b>INCREASE AVAILMENT OF REHABILITATION SERVICES FOR PWRDs</b>									
<b>SM6</b>	PWRDs facilitated with rehabilitation services (PT/OT, Prosthesis and Skills, and Entrepreneurial Training)	Number of PWRDs with valid requests provided with rehabilitation ÷ Total Number of PWRDs with complete documents	10%	All or nothing	15% (590/456)	10% (608/598)	10% (694/694)	100%	100%	10%	