

Date and Time





Republic of the Philippines
DEPARTMENT OF LABOR AND EMPLOYMENT
EMPLOYEES' COMPENSATION COMMISSION
4th & 5th Floors, ECC Building, 355 Sen. Gil J. Puyat Avenue, City of Makati

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27 January 2020

Atty. SAMUEL G. DAGPIN, JR.

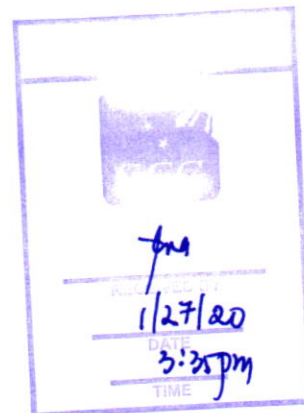
Chairman

Governance Commission for GOCCs (GCG)

3/F Citibank Center

Paseo de Roxas Avenue, Makati City

Dear Chairman Dagpin, Jr.:



In compliance with GCG Memorandum Circular No. 2017-02 dated 30 June 2017, may we submit the attached ECC-OSHC Quarterly Monitoring Report for the 4th Quarter of 2019 (Interim PES Form 4) together with the supporting documents listed below for your perusal.

- **SM 1:** Percentage of Satisfied Customers
 - Notice of Award to Philippine Survey and Research Center (PSRC)
- **SM 2:** Increase number of Persons with Work-Related Disability (PWRDs) provided with rehabilitation services that are reintegrated to economic mainstream
 - Summary report and list of PWRDs reintegrated to Economic Mainstream
- **SM 3:** Efficient Utilization of Corporate Operating Budget
 - Status of Funds as of December 2019
- **SM 4:** Increase number of approved EC Policy Issuances to enhance benefits and improve services
 - Board Resolution No. 19-11-42
- **SM 5:** Efficient Disposition of Appealed Cases within the Process Cycle Time (PCT)
 - List of Cases Handled and Disposed
 - Monthly Summary Report of Case Disposition (Oct. to Dec.)
- **SM 6:** PWRDs facilitated with rehabilitation services (PT/OT, prosthesis and skills and entrepreneurial training)
 - List of Beneficiaries of PT/OT/Other Physical Rehabilitation Services/Consultation Services
 - List of PWRDs provided with Assistive Devices and Prosthesis
 - List of PWRDs facilitated for Skills/Entrepreneurship Training
- **SM 7:** Increase the number of new batches for the Mandatory Occupational Safety and Health (OSHC) Trainings conducted
 - Status of Submission of Receipts

- Receipts of BOSH and COSH Training
- **SM 8:** Percentage of technical services completed within the process cycle time (PCT)
 - Key Performance Indicator Report for PPE Testing and Assessment Procedure
 - Work Environment Measurement (WEM) Process Cycle Time Monitoring
 - Biological Monitoring (OH Examination)
- **SM 9:** Improve Quality Management System
 - ECC: Second Follow-Up Audit Report as per ISO 9001:2015
 - OSHC: Audit Report as per ISO 9001:2015
- **SM 10:** Percentage of Employees with Required Competencies Met
 - ECC: Number of Employees with Competency Gaps and Provided HR Intervention
 - OSHC: Training Accomplishment Report

Thank you.

Very truly yours, ,



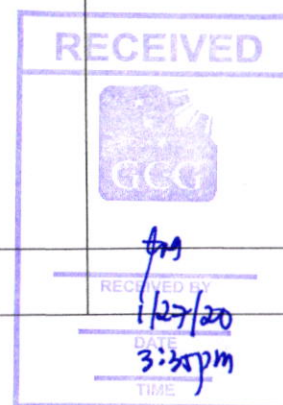
STELLA ZIPAGAN-BANAWIS
Executive Director



Interim PES Form 4
4th Quarter Monitoring Report 2019

NAME OF GOCC: EMPLOYEES' COMPENSATION COMMISSION – OCCUPATIONAL SAFETY AND HEALTH CENTER –
DEPARTMENT OF LABOR AND EMPLOYMENT

	COMPONENT				4 TH QUARTER (OCTOBER - DECEMBER 2019)																																
	STRATEGIC OBJECTIVE (SO)/ STRATEGIC MEASURE (SM)	FORMULA	WEIGHT	RATING SYSTEM	ANNUAL TARGET	ACTUAL																															
STAKEHOLDER / CUSTOMERS	SO1	ENSURED SATISFACTION OF STAKEHOLDERS																																			
	SM1	Percentage of Satisfied Customers	Number of respondents who gave a rating of at least Satisfactory ÷ Total Number of Respondents	10%	(Actual ÷ Target) x Weight 0% = If less than 80%	90%	2019 Third Party CSM awarded to Philippine Survey and Research Center (PSRC) on December 16, 2019																														
	SM2	Increase number of Persons with Work-Related Disability (PWRDs) provided with rehabilitation services that are reintegrated to economic mainstream	Number of PWRDs with gainful employment and livelihood for the current year ÷ PWRDs provided with rehabilitation services from the previous year	15%	25% and above = 15% 22% to 24% = 10% Below 22% = 0 (25% of 694 = 174)	25% (25% of 694 = 174)	<u>70%</u> 30/43 <u>30%</u> (211/694 – Total as of December 2019)																														
							<table><tr><th>Qtr.</th><th>No. of PWRDS with Business</th><th>No. of PWRDs Employed</th><th>No. of PWRDs w Business & Employed</th><th>Total</th></tr><tr><td>1st</td><td>6</td><td>9</td><td>2</td><td>17</td></tr><tr><td>2nd</td><td>48</td><td>40</td><td>32</td><td>120</td></tr><tr><td>3rd</td><td>1</td><td>21</td><td>22</td><td>44</td></tr><tr><td>4th</td><td>14</td><td>6</td><td>10</td><td>30</td></tr><tr><td>Total</td><td>69</td><td>76</td><td>66</td><td>211</td></tr></table>	Qtr.	No. of PWRDS with Business	No. of PWRDs Employed	No. of PWRDs w Business & Employed	Total	1 st	6	9	2	17	2 nd	48	40	32	120	3 rd	1	21	22	44	4 th	14	6	10	30	Total	69	76	66	211
	Qtr.	No. of PWRDS with Business	No. of PWRDs Employed	No. of PWRDs w Business & Employed	Total																																
1 st	6	9	2	17																																	
2 nd	48	40	32	120																																	
3 rd	1	21	22	44																																	
4 th	14	6	10	30																																	
Total	69	76	66	211																																	
		Sub-Total	25%																																		

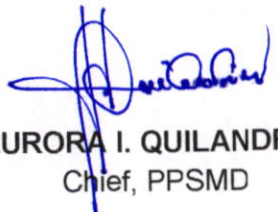


	COMPONENT					4 TH QUARTER (OCTOBER - DECEMBER 2019)	
	STRATEGIC OBJECTIVE (SO)/ STRATEGIC MEASURE (SM)		FORMULA	WEIGHT	RATING SYSTEM	ANNUAL TARGET	ACTUAL
FINANCE	SO2	MAXIMIZED BUDGET UTILIZATION					
	SM3	Efficient Utilization of Corporate Operating Budget	Total Budget Utilized ÷Total DBM Approved Budget	10%	All or nothing	90%	ECC: 93% as of December 2019 OSHC: 92% as of December 2019
			Sub-Total	10%			
INTERNAL PROCESS	SO3	ENHANCED EC BENEFITS THROUGH POLICY ISSUANCES					
	SM4	Increase number of approved EC Policy Issuances to enhance benefits and improve services	Total number of EC policy issuances geared towards the enhancement of benefits and services	5%	(Actual ÷Target) x Weight	5 policies	100% (5/5 as of December 2019) 1. Expanding the Coverage of the Employees Compensation Program (ECP) to the Self-Employed Compulsory Members of the SSS (BR No. 19-03-05 approved on March 6, 2019) 2. Adopting the Penalties for Failure to Remit SSS and GSIS Contributions as provided under Republic Act (RA) No. 11199 and Republic Act No. 8291 Amending for this Purpose Rule V, Sec. 3 (4) of the Amended Rules on Employees' Compensation (BR No. 19-06-21 approved on March 27, 2019) 3. Approving the Continuous Application of the Manner of Computing EC Pension in Relation to the New MSC Schedule under the Social Security Act of 2018 (BR No. 19-08-27 approved on August 22, 2019) 4. Approving the Increase in the Maximum Daily Income Benefit for Temporary Total Disability (TTD) in thePrivate Sector from Php480 to Php600 in Relation to the new MSC Schedule under the Social Security Act of 2018 (BR No. 19-08-28 approved on August 22, 2019) 5. Expanding the Coverage of the Employees Compensation Program (ECP) to the Land-Based OFWs Compulsory Members of the SSS (BR No. 19-11-42 approved on November 19, 2019)

COMPONENT					4 TH QUARTER (OCTOBER - DECEMBER 2019)	
STRATEGIC OBJECTIVE (SO)/ STRATEGIC MEASURE (SM)		FORMULA	WEIGHT	RATING SYSTEM	ANNUAL TARGET	ACTUAL
SO4	PROMPT AND FAIR RESOLUTION OF CASES					
SM5	Efficient Disposition of Appealed Cases within the Process Cycle Time (PCT)	Number of cases acted upon within PCT from docketing of appeal ÷ Number of cases as of 30 November	15%	(Actual ÷ Target) x Weight 0% = If less than 90%	100%	100% Appealed cases disposed within 20 working days PCT (75/75) as of December 2019
SO5	INCREASED AVAILMENT OF REHABILITATION SERVICES FOR PWRDs					
SM6	PWRDs facilitated with rehabilitation services (PT/OT, prosthesis and skills and entrepreneurial training)	Number of PWRDs with valid requests provided with rehabilitation ÷ Total Number of PWRDs with complete documents as of 30 November	15%	All or nothing	100%	100% 127 PWRDs provided with rehabilitation services PT/OT - 54 Prosthesis - 21 Entrepreneurial/ - 52 Skills Training (892 as of December 2019)
SO6	IMPROVED AWARENESS AND CAPACITY IN PRIORITY AREAS					
SM7	Increase the number of new batches for the Mandatory Occupational Safety and Health (OSHC) Trainings conducted	Actual number of batches provided for Safety Officers in compliance with R.A. No. 11058	10%	All or nothing	145 new batches of OSH trainings	220% (55/25 new batches provided with OSHC trainings) 196% (284/145 as of December 2019)
SO7	EFFICIENT DELIVERY OF TECHNICAL SERVICES					
SM8	Percentage of technical services completed within the process cycle time (PCT)	Number of Technical Services completed within PCT ÷ Total number of Technical Services with valid request	10%	(Actual / Target) x Weight 0% = if less than 95%	100%	<ul style="list-style-type: none"> • OH Examination: 100% (5/5) – Total: 100% (18/18) • PPE Testing: 100% (129/129) – Total: 100% (546/546) • WEM: 100% (65/65) – Total: 100% (180/180)
Sub-Total			55%			

	COMPONENT					4 TH QUARTER (OCTOBER - DECEMBER 2019)							
	STRATEGIC OBJECTIVE (SO)/ STRATEGIC MEASURE (SM)		FORMULA	WEIGHT	RATING SYSTEM	ANNUAL TARGET	ACTUAL						
	SO8	MAINTENANCE AND IMPLEMENTATION OF A QUALITY MANAGEMENT SYSTEM											
	SM 09	Improve Quality Management System	Actual Accomplishment	5%	All or nothing	Pass Surveillance Audit for ISO Certification 9001:2015	ECC: Passed Surveillance Audit for ISO Certification 9001:2015 last December 11, 2019 OSHC: Passed Surveillance Audit for ISO Certification 9001:2015 last November 20, 2019						
LEARNING AND GROWTH	SO9	DEVELOPMENT OF HUMAN RESOURCES CAPABILITIES											
	SM 10	Percentage of Employees with Required Competencies Met	Number of Employees meeting the required competency / Total number of employees	5%	All or nothing	100% of ECC and OSHC employees meet the required competency levels for organizational and core competencies	ECC-OSHC employees provided with core and organizational competency requirements <table><tr><td colspan="2">Organizational and Core</td></tr><tr><td>ECC</td><td>100%</td></tr><tr><td>OSHC</td><td>100%</td></tr></table>	Organizational and Core		ECC	100%	OSHC	100%
	Organizational and Core												
ECC	100%												
OSHC	100%												
			Sub-Total	10%									
			TOTAL	100%									

Prepared by:


AURORA I. QUILANDRINO
 Chief, PPSMD


MARIA TERESA M. URBANO
 Chief, Finance Division

Approved by: 
STELLA ZIPAGAN-BANAWIS
 Executive Director

Makati City
 27 January 2020