

17 APRIL 2019

STELLA Z. BANAWIS

Executive Director

EMPLOYEES' COMPENSATION COMMISSION (ECC)

4/F and 5/F ECC Bldg.,

355 Sen. Gil Puyat Ave. Ext., Makati City

ACKNOWLEDGEMENT RECEIPT

LETTER 15 APRIL 2019

DATE:

RE: **SUBMISSION OF ECC'S QUARTERLY MONITORING REPORT FOR THE 1ST QUARTER OF 2019 (INTERIM PES FORM 4) OF ECC-OSHC**

The said document was officially received by the Governance Commission on 17 April 2019 and has been forwarded to the responsible GCG Officer for appropriate action.

To follow-up for further action on the document, you may contact us through telephone numbers (02) 328-2030 or (02) 318-1000. Please cite the GCG Document Management System (DMS) Barcode Number: **0-1045-17-04-2019-005789**.

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Republic of the Philippines
DEPARTMENT OF LABOR AND EMPLOYMENT
EMPLOYEES' COMPENSATION COMMISSION
4th & 5th Floors, ECC Building, 355 Sen. Gil J. Puyat Avenue, City of Makati



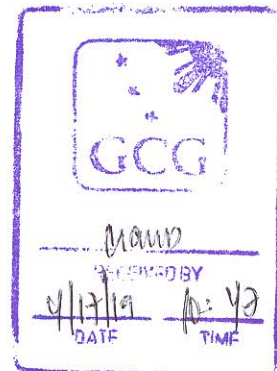
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15 April 2019

Atty. SAMUEL G. DAGPIN, JR.
Chairman
Governance Commission for GOCCs (GCG)
3/F Citibank Center
Paseo de Roxas Avenue, Makati City



Dear Chairman **DAGPIN, JR.:**

In compliance with your letter dated 14 January 2019 which we received on 16 January 2019, we are submitting the attached ECC-OSHC Quarterly Monitoring Report for the 1st Quarter of 2019 (Interim PES Form 4) for your perusal.

Thank you.

Very truly yours,


STELLA ZIPAGAN-BANAWIS
Executive Director 



Interim PES Form 4
1ST Quarter Monitoring Report 2019

NAME OF GOCC: EMPLOYEES' COMPENSATION COMMISSION – OCCUPATIONAL SAFETY AND HEALTH CENTER
DEPARTMENT OF LABOR AND EMPLOYMENT


	COMPONENT				1 ST QUARTER (JANUARY - MARCH 2019)	
	STRATEGIC OBJECTIVE (SO) STRATEGIC MEASURE (SM)	FORMULA	WEIGHT	RATING SYSTEM	ANNUAL TARGET	ACTUAL
STAKEHOLDER / CUSTOMERS	SO1	ENSURED SATISFACTION OF STAKEHOLDERS				
	SM1	Percentage of satisfied customers	Number of respondents who gave a rating of at least satisfactory ÷ total number of respondents	10%	(Actual ÷ Target) x Weight 0% – If less than 80%	90% Report on 2018 ECC-OSHC Customer Satisfaction Measurement (CSM) Survey conducted by Fernando Paragas Marketing and Management Consultancy submitted to ECC on 28 February 2019 shows an overall satisfaction rating of 92.7% for ECC and 95.2% for OSHC
	SM2	Increase number of Persons with Work-Related Disability (PWRDs) provided with rehabilitation services that are reintegrated to economic mainstream	Number of PWRDs with gainful employment and livelihood for the current year ÷ PWRDs provided with rehabilitation services from the previous year	15%	25% and above = 15% 22% to 24% = 10% Below 22% = 0 25% (25% of 694 = 174)	2.5% (17/694)
			Sub-Total	25%		

	COMPONENT				1 ST QUARTER (JANUARY - MARCH 2019)	
	STRATEGIC OBJECTIVE (SO) STRATEGIC MEASURE (SM)	FORMULA	WEIGHT	RATING SYSTEM	ANNUAL TARGET	ACTUAL
FINANCE	SO2	MAXIMIZED BUDGET UTILIZATION				
	SM3	Efficient utilization of corporate operating budget	Total budget utilized ÷ total DBM approved budget	10%	All or nothing	90%
						ECC – 14% OSHC – 11.9%
		Sub-Total	10%			
INTERNAL PROCESS	SO3	ENHANCED EC BENEFITS THROUGH POLICY ISSUANCES				
	SM4	Increase number of approved EC policy issuances to enhance benefits and improve services	Total number of EC policy issuances geared towards the enhancement of benefits and services	5%	(Actual ÷ Target) x Weight	5 policies
						20% (1/5) 1. Promulgating the policy on expanding the coverage of the Employees' Compensation Program (ECP) to the self-employed compulsory members of the SSS (BR No. 19-03-05, 06 March 2019)
	SO4	PROMPT AND FAIR RESOLUTION OF CASES				
	SM5	Efficient disposition of appealed cases within the Process Cycle Time (PCT)	Number of cases acted upon within PCT from receipt of appeal ÷ number of cases as of 30 November	15%	(Actual ÷ Target) x Weight 0% = If less than 90%	100%
						100% Appealed cases disposed within 20 working days PCT (10/10) as of March 2019)


COMPONENT					1 ST QUARTER (JANUARY - MARCH 2019)	
STRATEGIC OBJECTIVE (SO) STRATEGIC MEASURE (SM)		FORMULA	WEIGHT	RATING SYSTEM	ANNUAL TARGET	ACTUAL
SO5	INCREASED AVAILMENT OF REHABILITATION SERVICES FOR PWRDs					
SM6	PWRDs facilitated with rehabilitation services (PT/OT, prosthesis and skills and entrepreneurial training)	Number of PWRDs with valid requests provided with rehabilitation ÷ total number of PWRDs with complete documents as of 30 November	15%	All or nothing	100%	100% 218 PWRDs provided with rehabilitation services PT/OT — 87 Prosthesis — 13 Entrepreneurial /Skills Training — 118
SO6	IMPROVED AWARENESS AND CAPACITY IN PRIORITY AREAS					
SM7	Increase the number of new batches for the mandatory Occupational Safety and Health (OSHC) trainings conducted	Actual number of batches provided for safety officers in compliance with R.A. No. 11058	10%	All or nothing	145 new batches of OSH trainings	33.79% (49/145 new batches provided with OSHC trainings)
SO7	EFFICIENT DELIVERY OF TECHNICAL SERVICES					
SM8	Percentage of technical services completed within the process cycle time (PCT)	Number of technical services completed within PCT ÷ total number of technical services with valid request	10%	(Actual / Target) x Weight 0% = if less than 95%	100%	<ul style="list-style-type: none"> • OH Examination: None; due to upgrading of equipment • PPE Testing: 100% (137/137) • WEM: Pending request for exemption to ARTA
	Sub-Total		55%			

COMPONENT					1 ST QUARTER (JANUARY - MARCH 2019)	
STRATEGIC OBJECTIVE (SO) STRATEGIC MEASURE (SM)		FORMULA	WEIGHT	RATING SYSTEM	ANNUAL TARGET	ACTUAL
SO8	MAINTENANCE AND IMPLEMENTATION OF A QUALITY MANAGEMENT SYSTEM					
SM 09	Improve Quality Management System	Actual accomplishment	5%	All or nothing	Pass Surveillance Audit for ISO Certification 9001:2015	<ul style="list-style-type: none"> • ECC <ul style="list-style-type: none"> ◦ Results of Recertification Audit under ISO 9001:2015 monitored <ul style="list-style-type: none"> — Recommendations and Opportunities for Improvement' — Functional Quality Objectives of different processes — Risks and Opportunities • OSHC <ul style="list-style-type: none"> ◦ ISO documents updated in compliance to: <ul style="list-style-type: none"> — Republic Act No. 11058 entitled "An Act Strengthening Compliance with Occupational Safety and Health Standards (OSHS) and Providing Penalties for Violations Thereof" — Republic Act No. 11032 entitled "An Act Promoting Ease of Doing Business and Efficient Government Service Delivery" updated

	COMPONENT					1 ST QUARTER (JANUARY - MARCH 2019)			
	STRATEGIC OBJECTIVE (SO) STRATEGIC MEASURE (SM)		FORMULA	WEIGHT	RATING SYSTEM	ANNUAL TARGET	ACTUAL		
LEARNING AND GROWTH	SO9	DEVELOPMENT OF HUMAN RESOURCES CAPABILITIES							
	SM 10	Percentage of employees with required competencies met	Number of employees meeting the required competency / total number of employees	5%	All or nothing	100% of ECC and OSHC employees meet the required competency levels for organizational and core competencies		Organizational	Core
							ECC	1 st Qtr- 6.57% 2018 – 85% Total - 91.57%	1 st Qtr- 6.57% 2018 – 85% Total -91.57%
							OSHC	1 st Qtr – 5% 2018 – 85% Total - 90%	1 st Qtr – 5% 2018 – 85% Total - 90%
			Sub-Total	10%					
			TOTAL	100%					


AURORA I. QUILANDRINO
 Chief, PPSMD

Prepared by:


MARIA TERESA M. URBANO
 Chief, Finance Division

Approved by:


STELLA ZIPAGAN-BANAWIS
 Executive Director

Makati City
 15 April 2019