



## Date and Time



PPSMD

PM18-07-Q53  
7/20/18



Republic of the Philippines  
DEPARTMENT OF LABOR AND EMPLOYMENT  
**EMPLOYEES' COMPENSATION COMMISSION**  
4<sup>th</sup> & 5<sup>th</sup> Floors, ECC Building, 355 Sen. Gil J. Puyat Avenue, City of Makati



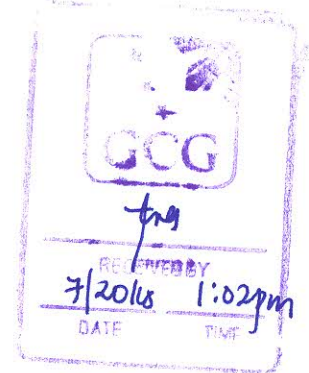
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16 July 2018

**Atty. SAMUEL G. DAGPIN, JR.**  
Chairman  
Governance Commission for GOCCs (GCG)  
3/F Citibank Center  
Paseo de Roxas Avenue, Makati City



Dear Chairman **DAGPIN, JR.:**

In compliance with your letter dated 18 June 2018 which we received on 22 June 2018, may we submit the ECC-OSHC Quarterly Monitoring Report for the 1<sup>st</sup> and 2<sup>nd</sup> Quarter of 2018 (Interim PES Form 4) for your perusal.

Thank you.

Very truly yours,

  
**STELLA ZIPAGAN-BANAWIS**  
Executive Director



**Interim PES Form 4**  
**2<sup>nd</sup> Quarter Monitoring Report 2018**

**NAME OF GOCC:** **EMPLOYEES' COMPENSATION COMMISSION – OCCUPATIONAL SAFETY AND HEALTH CENTER**  
**DEPARTMENT OF LABOR AND EMPLOYMENT**

	COMPONENT						2 <sup>ND</sup> QUARTER (APRIL- JUNE 2018)	
	STRATEGIC OBJECTIVE (SO)/ STRATEGIC MEASURE (SM)		FORMULA	WEIGHT	RATING SYSTEM	ANNUAL TARGET	TARGET	ACTUAL
STAKEHOLDER /CUSTOMERS	SO1	ENSURED SATISFACTION OF STAKEHOLDERS						
	SM 1	Percentage of Satisfied Customers	Number of respondents who gave a rating of at least Satisfactory / Total number of Respondents	10%	(Actual / Target) x Weight  0% = If less than 80%	90%	90%	ECC & OSHC Requirements for 2018 customer satisfaction survey in compliance with the standard methodology prescribed by GCG prepared and coordinated
	SM2	Increase number of Persons with Work-Related Disability (PWRDs) provided with rehabilitation services that are reintegrated to economic mainstream	Number of PWRDs with gainful employment and livelihood for the current year / PWRDs provided with rehabilitation services from the previous year	15%	Above 25% = 15% 23% to 25% = 10% Below 22% = 0%	25%	25% (25% of 608=152)	8.55% (13/152=8.55)
				Sub-Total	25%			

	COMPONENT					2 <sup>ND</sup> QUARTER (APRIL- JUNE 2018)		
	STRATEGIC OBJECTIVE (SO)/ STRATEGIC MEASURE (SM)		FORMULA	WEIGHT	RATING SYSTEM	ANNUAL TARGET	TARGET	ACTUAL
FINANCIAL	SO2	MAXIMIZED BUDGET UTILIZATION						
	SM3	Efficient Utilization of Corporate Operating Budget	Total Budget Utilized / Total DBM Approved Budget	10%	All or nothing	90%	90%	ECC - 36% OSHC – 35.69% as of June 30, 2018 (Based on 2017 Interim Budget)
		Sub-Total		10%				
INTERNAL PROCESS	SO3	ENHANCED EC BENEFITS THROUGH POLICY ISSUANCES						
	SM4	Increase number of approved EC Policy Issuances to enhance benefits and improve services	Total number of EC policy issuances geared towards the enhancement of benefits and services	10%	(Actual / Target) X Weight	6	6 policies  1. Increase in the amount of carer's allowance for the public sector 2. Upgrading the amount of reimbursement for physical therapy sessions in the public sector	1 policy  1. Approving the Retroactive Payment of Suspended EC Death Benefits in the Public Sector from April 2006 to July 2012 (BR No. 18-04-15 approved on 11 April 2018)



COMPONENT					2 <sup>ND</sup> QUARTER (APRIL- JUNE 2018)		
STRATEGIC OBJECTIVE (SO)/ STRATEGIC MEASURE (SM)		FORMULA	WEIGHT	RATING SYSTEM	ANNUAL TARGET	TARGET	ACTUAL
SO4	PROMPT AND FAIR RESOLUTION OF CASES						
SM5	Efficient Disposition of Appealed Cases with the Process Cycle Time (PCT)	Number of cases acted upon with 20 working days from receipt of appeal / Number of cases as of 30 November	15%	(Actual / Target) X Weight  0% = If less than 80%	100% appealed cases disposed within 20 working days	100% appealed cases disposed within 20 working days	100% appealed cases disposed within 20 working days as of June 2018 25/25
SO5	INCREASED AVAILMENT OF REHABILITATION SERVICES FOR PWRDS						
SM6	PWRDS facilitated with Rehabilitation Services (PT/OT, Prosthesis and Skills And Entrepreneurial Training)	Number of PWRDs with valid requests provided with rehabilitation / Total Number of PWRDs with complete documents	10%	All or nothing	100%	100% 656 PWRDs provided with rehabilitation services	20.73% 136 PWRDs provided with rehabilitation services
SO6	IMPROVED AWARENESS AND CAPACITY IN PRIORITY AREAS						
SM7	Increase the number of new batches for the Mandatory Occupational Safety and Health (OSHC) Trainings conducted	Actual number of batches provided with OSHC Trainings conducted	10%	All or Nothing	130 new batches of OSH trainings	130 new batches of OSH trainings	68 new batches provided with OSH trainings
SO7	EFFICIENT DELIVERY OF TECHNICAL SERVICES						
SM8	Percentage of technical services compelled within the process cycle time (PCT)	Number of Technical Services completed within PCT / Total number of Technical Services with valid request	10%	(Actual / Target) X Weight  0% = if less than 95%	100%	100%	100% of technical services processed within the 30 day PCT

	COMPONENT					2 <sup>ND</sup> QUARTER (APRIL- JUNE 2018)	
	STRATEGIC OBJECTIVE (SO)/ STRATEGIC MEASURE (SM)	FORMULA	WEIGHT	RATING SYSTEM	ANNUAL TARGET	TARGET	ACTUAL
		Sub-Total	55%				
LEARNING AND GROWTH	SO8	MAINTENANCE AND IMPLEMENTATION OF A QUALITY MANAGEMENT SYSTEM					
	SM 9	Improve Quality Management System	Actual Accomplishment	5%	All or nothing	Pass Surveillance Audit	Pass Surveillance Audi on ISO certification 9001:2015t  ECC and OSHC Updating of the functional quality objectives (FQO) of different processes continued
	SO9	DEVELOPMENT OF HUMAN RESOURCES CAPABILITIES					
	SM 10	Percentage of Employees with Required Competencies Met	Number of Employees meeting the required level of Core and Organizational Competency / Total Number of employees with Core and Organizational Competency Requirements	5%	All or nothing	80%  80%	ECC - 58% OSHC - 31%
		Sub-Total	10%				
		TOTAL	100%				

Prepared by:



**AURORA I. QUILANDRINO**  
Chief, PPSMD

Approved by:



**STELLA ZIPAGAN-BANAWIS**  
Executive Director

Makati City  
16 July 2018