Monitoring Report (Annex B)

EMPLOYEES COMPENSATION COMMISSION MONITORING REPORT OF PERFORMANCE TARGETS

			Deceline	2015										
	Com	Baseline	1st Qu	1st Quarter		ıarter	Revised	3rd Quarter		4th Quarter				
	Objective/Measure	Formula	Weight	Rating System	2014	Target	Actual	Target	Actual	Full Year Target	Target	Actual	Target	Actual
SO 1	Empowered Stakeholder	·s												
SM1	Customer Satisfaction based on Third Party Suvey	All or Nothing	5%	Number of respondents with satisfactory rating÷ total number of respondents to the third party survey	N/A	Proposal prepared and approved		Third party survey conducted			Results of third party survey submitted to ECC		Report of the results prepared	
SO 2	Enhanced Benefits													
SM2	Improved services and enhanced benefits	Absolute Number	15%	Actual number of policies approved ÷ Number of policies targeted to be approved	13	2		3			3		2	

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			.	2015											
l Landa		Com	Baseline 2014	1st Quarter		2nd Quarter		Revised	3rd Quarter		4th Quarter				
	Objective/Measure Formula			Weight Rating System		Target	Actual	Target	Actual	Full Year Target	Target	Actual	Target	Actual	
	SM 3	PWRDs reintegrated into the economic mainstream through rehabilitation services (PT/OT, prosthesis and skills & entrepreneurial training)	Absolute Rate	10%	Percentage of PWRDs with gainful employment ÷ PWRDs provided with rehabilitation services	27%	25% (29/116)		25% (29/116)			25% (29/116)		25% (29/116)	
		Sub-total	of Weights	30%											
	SO 3 Maximized Budget Utilization														
H	SM4	90% Utilization of COB	All or Nothing	3%	Percent of budget utilized/total budget approved	82%	17.68%		22.77%			21.52%		28.04%	
FINANCE	SO 4	Increased Share of Budg	et for Servic	es											
H	SM5	Increased Budget for Services	All or Nothing	2%	Percent of Budget for Services ÷Total COB	10.08%	2.08%		3.01%			2.39%		2.76%	
		Sub-total	of Weights	5%											

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	Com	Baseline	2015											
					Dacemic	1st Quarter		2nd Quarter		Revised	3rd Quarter		4th Quarter	
(Objective/Measure	Formula	Weight	t Rating System	2014	Target	Actual	Target	Actual	Full Year Target	Target	Actual	Target	Actua
SO 5	Increased Utilization of F	Rehabilitatio	n Service	s for PWRDs										
SM6	PWRDs provided with rehabilitation services (PT/OT, prosthesis and skills & entrepreneurial training)	Absolute Rate	15%	No. of PWRDs provided with various rehabilitation services + targeted number of PWRDs to be provided with various rehabilitation services	104%	25%		25%			25%		25%	
SO 6	SO 6 Improved Processing of Claims													
SM7	Establishment of service level agreements with GSIS and SSS on processing of claims	All or Nothing	10%	N/A	N/A	N/A		N/A			N/A		Established Service Level Agreements with GSIS and SSS on EC Claims	

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		6				Baseline					2015		. 187		
		Com	ponent			Daseille	1st Quarter		2nd Quarter		Revised	3rd Quarter		4th Quarter	
	(Objective/Measure	Formula	Weight	Rating System	2014	Target	Actual	Target	Actual	Full Year Target	Target	Actual	Target	Actual
	SO 7	Prompt and Fair Resolut	tion of Cases	S											
	SM8	Appealed cases disposed within the process cycle time of 20 working days	Absolute Rate	10%	Number of cases disposed within the process cycle time ÷ Number of cases disposed	100% of cases handled as of 20 Nov. disposed w/in the PCT of 40 working days	80% of cases handled as of 20 Feb. disposed w/in the PCT of 20 working days		80% of cases handled as of 20 May disposed w/in the PCT of 20 working days			80% of cases handled as of 20 August disposed w/in the PCT of 20 working days		80% of cases handled as of 20 November disposed w/in the PCT of 20 working days	
S	SO 8	Intensified ECP Informat	ion Dissemi	nation									· C U		
INTERNAL PROCESS	0140	Increased number of companies and	Absolute	7.5%	No. of companies covered in ECP advocacy seminars ÷ targeted number of companies	9,984	1,000		4,450			4,450		1,100	
	SM9	participants in ECP advocacy seminars	Number	7.5%	No. of participants attended in ECP advocacy seminars ÷ targeted number of participants	23,099	3,000		9,750			9,750		2,500	
		Sub-total	of Weights	50%	1										

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			.	2015											
		Com	Baseline	1st Quarter		2nd Quarter		Revised	3rd Quarter		4th Quarter				
	(Objective/Measure	Formula	Weight	Rating System	2014	Target	Actual	Target	Actual	Full Year Target	Target	Actual	Target	Actual
	SO 9	Development and Impler	mentation of	a Quality	Management Syste	em									
GROWTH	SM10	Maintain ISO Certification	All or Nothing	10%	Count of ISO 9001:2008 Surveillance Audit passed	ISO 9001:2008 Certified	N/A		N/A			N/A		1 surveillance audit passed	
280	SO 11 Development of Human Resources Capabilities														
LEARNING AND G	SM11	Percent of staff trained based on competency gaps identified under the Quality Management System	Absolute Rate	5%	Total number of staff with competency gaps trained + total number of staff with competency gaps needed to be trained	N/A	20%		20%			20%		20%	
		Sub-total of Weights 5%										-			more established
		TOTAL OF WEIGHTS		100%											