



Interim PES Form 3

NAME OF GOCC: EMPLOYEES' COMPENSATION COMMISSION – DEPARTMENT OF LABOR AND EMPLOYMENT

Performance Measures				Baseline Data (If Available)			CY 2013 Targets	CY 2013 Accomplishments	Rating
Description	Formula	Weight	Data Provider <i>(If Applicable)</i>	2010	2011	2012			
MFO 1 : Improved and Expanded Benefits and Services									
Quantity 1. Number of issuances to improve the benefits and services and/or expand the coverage of Employees' Compensation Program (ECP) approved by the Board	Number of issuances approved ÷ Number of issuances targeted	22.5	internal	60% (9 /15) issuances approved by the Board	38% (5/13) issuances approved by the Board	133% (8/6) issuances approved by the Board	100% 10 issuances approved by the Board	130% 13 issuances approved by the Board	22.5
Quantity 2: Number of Persons with Work-Related Disability (PWRDs) provided with various rehabilitation services	Number of PWRDs provided with various rehabilitation services ÷ targeted number of PWRDs to be	12.5	Internal	369% 502/136 PWRDs provided with various rehabilitation services	141% 322/229 PWRDs provided with various rehabilitation services	135% 525/390 PWRDs provided with various rehabilitation services	118% 650 PWRDs provided with various rehabilitation services	99.85% 649 PWRDs provided with various rehabilitation services	12.48



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DESCRIPTION	FORMULA	WEIGHT	DATA PROVIDER (IF APPLICABLE)	2010	2011	2012			
	provided with various rehabilitation services								
Quality 2 : Customer satisfaction feedback for rehabilitation services	No. of positive feedback ÷ total feedback received	12.5	Internal	Not monitored	Not monitored	Not monitored	100% positive feedback	100% positive feedback for 85 feedback forms received	12.5
Quantity 4: Number of companies in ECP advocacy seminars	Number of companies in ECP advocacy seminars ÷ targeted number of participants	12.5	Internal	Not monitored	Not monitored	Not monitored	120%	120%	12.5
							6,500 companies	7,788 companies	
Subtotal of Weights		60							59.98



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MFO 2 : Appealed Cases Disposed									
Quantity: Number of appealed cases disposed within the year	Number of cases disposed ÷ (Number of cases pending as of 01 January + No. of cases received as of 20 November)	20	Internal	91.4% disposition rate (201/220)	94.4% disposition rate (221/234)	98.5% disposition rate (192/195)	100% disposition rate	100% disposition rate (171/171)	20
Timeliness: Number of appealed cases disposed within the process cycle time of 40 working days	Number of cases disposed within the process cycle time ÷ (Number of cases pending as of 01 January + No. of cases received as of 20 November)	10	Internal	79% (158/201)	55% (122/221)	94.3% (181/192)	100%	80% (136/171)	8



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PERFORMANCE MEASURES				BASELINE DATA (IF AVAILABLE)			CY 2013 TARGETS	CY 2013 ACCOMPLISHMENTS	RATING
DESCRIPTION	FORMULA	WEIGHT	DATA PROVIDER (IF APPLICABLE)	2010	2011	2012			
Subtotal of Weights		30							28
	General Administrative Support Services (GASS)								
	ECC Quality Management System (QMS) Established								
Quantity: QMS Established through ISO certification							100% of targeted trainings and documentation completed	100% of targeted trainings and documentation completed (6 trainings and documentation completed)	9.75
							Stage 1 audit completed	95% of Stage 1 audit completed (20 out of 21 internal audit of QMS completed)	
Subtotal of Weights		10							9.75
TOTAL OF WEIGHTS:		100%							97.73



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Certified Correct:


AURORA I. QUILANDRINO
Chief, PPSMD

March 27, 2014


MARIA TERESA M. URBANO
Chief, Finance Division

Approved by:


STELLA ZIPAGAN-BANAWIS
Executive Director
ROSALINDA DIMAPILIS-BALDOZ
Chairperson