



Interim PES Form 4
3rd Quarter Monitoring Report 2018

NAME OF GOCC: EMPLOYEES' COMPENSATION COMMISSION – OCCUPATIONAL SAFETY AND HEALTH CENTER
DEPARTMENT OF LABOR AND EMPLOYMENT

	COMPONENT				3 RD QUARTER (JULY - SEPTEMBER 2018)		
	STRATEGIC OBJECTIVE (SO)/ STRATEGIC MEASURE (SM)	FORMULA	WEIGHT	RATING SYSTEM	ANNUAL TARGET	TARGET	ACTUAL
STAKEHOLDER / CUSTOMERS	SO1	ENSURED SATISFACTION OF STAKEHOLDERS					
	SM1	Percentage of Satisfied Customers	Number of respondents who gave a rating of at least Satisfactory ÷ Total Number of Respondents	10%	(Actual ÷ Target) x Weight 0% = If less than 80%	90%	90%
	SM2	Increase number of Persons with Work-Related Disability (PWRDs) provided with rehabilitation services that are reintegrated to economic mainstream	Number of PWRDs with gainful employment and livelihood for the current year ÷ PWRDs provided with rehabilitation services from the previous year	15%	Above 25% = 15% 23% to 25% = 10% Below 22% = 0	25%	25%
			Sub-Total	25%			

ECC
Terms of Reference based on the standards guidelines and survey methodology prescribed by GCG prepared
OSHC
Requirements for 2018 customer satisfaction survey in compliance with the standard methodology prescribed by GCG prepared

45.39%
(69/152)

71.71%
(109/152 - Total as of September 2018)


	COMPONENT					3 RD QUARTER (JULY - SEPTEMBER 2018)	
	STRATEGIC OBJECTIVE (SO)/ STRATEGIC MEASURE (SM)	FORMULA	WEIGHT	RATING SYSTEM	ANNUAL TARGET	TARGET	ACTUAL
FINANCE	SO2	MAXIMIZED BUDGET UTILIZATION					
	SM3	Efficient Utilization of Corporate Operating Budget	Total Budget Utilized ÷ Total DBM Approved Budget	10%	All or nothing	90%	ECC – 48% ₱102,322,502.54/₱227,348,000 OSHC – 48.57% ₱ 128,346,877/₱264,242,000 (As of September 2018)
		Sub-Total		10%			
INTERNAL PROCESS	SO3	ENHANCED EC BENEFITS THROUGH POLICY ISSUANCES					
	SM4	Increase number of approved EC Policy Issuances to enhance benefits and improve services	Total number of EC policy issuances geared towards the enhancement of benefits and services	10%	(Actual ÷ Target) x Weight	6	6 policies 1. Increase the amount of carer's allowance for the public sector 2. Upgrading the amount of reimbursement for physical therapy sessions in the public sector 100% 6/6 1. Increasing the amount of carer's allowance in the public sector (<i>BR No. 18-02-03 dated February 1, 2018</i>) 2. Expediting the processing of EC claims for victims of large-scale obvious work-related accidents (<i>BR No. 18-02-04 dated February 1, 2018</i>)

							<p>3. Upgrading the amount of reimbursement for professional fees of physicians for EC medical benefit claims in the public sector</p> <p>4. Retroactive application of ECC BR No. 12-07-16 that provides the lifting of suspension of payment of EC survivorship benefits in the public sector beyond the five year guaranteed period, effective August 2012. Retroactive application will be from April 2006 to July 2012</p> <p>5. Prescribing the guidelines on the grant of permanent total disability and/or death benefits to dependent children as provided under articles 198 (formerly 192) and 200 (formerly 194) of PD 626, as amended</p>	<p>3. Increasing the transportation and meal allowance (TMA) of persons with work-related disability (PWRDs) in relation to their availment of the KaGabay Program from ₱250 per day to ₱ 500 per day (BR No. 18-02-05 dated February 1, 2018)</p> <p>4. Prescribing the amount of starter kit provided to PWRDs as part of their skills/entrepreneurial training at an amount ranging from ₱20,000 to ₱30,000 per worker (BR No. 18-02-06 dated February 1, 2018)</p> <p>5. Prescribing the amount of assistance for the ECC Quick Response Program (QRP) at an amount ranging from ten thousand pesos (₱10,000.) to fifteen thousand pesos (₱15,000.00) per worker (BR No. 18-02-07 dated February 1, 2018)</p>
--	--	--	--	--	--	--	--	---

	COMPONENT				ANNUAL TARGET	3 RD QUARTER (JULY - SEPTEMBER 2018)	
	STRATEGIC OBJECTIVE (SO)/ STRATEGIC MEASURE (SM)	FORMULA	WEIGHT	RATING SYSTEM		TARGET	ACTUAL
						6. Study a possible expansion of coverage of the employees' compensation program to other members of SSS like self-employed and land based OFWs	6. Approving the retroactive payment of suspended EC death benefits in the public sector from April 2006 to July 2012 (BR No. 18-04-15 dated April 11, 2018)
SO4	PROMPT AND FAIR RESOLUTION OF CASES						
SM5	Efficient Disposition of Appealed Cases with the Process Cycle Time (PCT)	Number of cases acted upon with 20 working days from receipt of appeal ÷ Number of cases as of 30 November	15%	(Actual ÷ Target) x Weight 0% = If less than 80%	100% appealed cases disposed within 20 working days	100% appealed cases disposed within 20 working days	100% Appealed cases disposed within 20 working days (83/83 as of September 2018)
SO5	INCREASED AVAILMENT OF REHABILITATION SERVICES FOR PWRDs						
SM6	PWRDs facilitated with rehabilitation services (PT/OT, prosthesis and skills and entrepreneurial training)	Number of PWRDs with valid requests provided with rehabilitation ÷ Total Number of PWRDs with complete documents	10%	All or nothing	100%	100% 656 PWRDs provided with rehabilitation services	33.07 % 217 PWRDs provided with rehabilitation services 80% (527/656 as of September 2018)
SO6	IMPROVED AWARENESS AND CAPACITY IN PRIORITY AREAS						
SM7	Increase the number of new batches for the Mandatory Occupational Safety and Health (OSHC) Trainings conducted	Actual number of batches provided with OSHC Trainings conducted	10%	All or nothing	130 new batches of OSH trainings	130 new batches of OSH trainings	44.61% (58/130 new batches provided with OSHC trainings) 133.08% (173/130 as of September 2018)

	COMPONENT					3 RD QUARTER (JULY - SEPTEMBER 2018)		
	STRATEGIC OBJECTIVE (SO)/ STRATEGIC MEASURE (SM)		FORMULA	WEIGHT	RATING SYSTEM	ANNUAL TARGET	TARGET	ACTUAL
	SO7	EFFICIENT DELIVERY OF TECHNICAL SERVICES						
	SM8	Percentage of technical services compelled within the process cycle time (PCT)	Number of Technical Services completed within PCT ÷ Total number of Technical Services with valid request	10%	(Actual / Target) x Weight 0% = if less than 95%	100%	100%	100% of technical services processed within the 30 days PCT
		Sub-Total		55%				
	SO8	MAINTENANCE AND IMPLEMENTATION OF A QUALITY MANAGEMENT SYSTEM						
	SM 09	Improve Quality Management System	Actual Accomplishment	5%	All or nothing	Pass Surveillance Audit	Pass Surveillance Audi on ISO certification 9001:2015	ECC & OSHC Updating of the functional quality objectives (FQO) of different processes continued
LEARNING AND GROWTH	SO9	DEVELOPMENT OF HUMAN RESOURCES CAPABILITIES						
	SM 10	Percentage of Employees with Required Competencies Met	Number of Employees meeting the required level of Core and Organizational Competency ÷ Total Number of employees with Core and Organizational Competency Requirements	5%	All or nothing	80%	80%	ECC – 64% OSHC- 48%
		Sub-Total		10%				
		TOTAL		100%				

Prepared by:



AURORA I. QUILANDRINO
Chief, PPSMD



MARIA TERESA M. URBANO
Executive Director

Approved by:



STELLA ZIPAGAN-BANAWIS
Executive Director

Makati City
18 October 2018